

Frequently Asked Questions for Kona Grill Guests

1. What did Kona Grill, Inc. announce on April 30, 2019?

Kona Grill, Inc. and eight (8) affiliates, announced it has filed for chapter 11 protection in hopes to sell certain assets of the company.

2. How does the sale process work?

In order to effectively and efficiently complete a potential sale of assets, the company on April 30, 2019 filed petitions for protection under Chapter 11 of the U.S. Bankruptcy Code.

This proceeding will ensure Kona Grill can maintain normal business operations at all of its restaurants with improved liquidity as it pursues the sale. As part of this sales process, and as is customary, Kona Grill will solicit competing offers to maximize its ultimate value. Under this process, the sale will require court approval.

3. Does the Chapter 11 filing mean the company is going out of business?

Absolutely not. Kona Grill's remaining restaurants continue to operate and remain open for business.

4. Will guests notice any changes because of the Chapter 11 and sale?

At first, no. The same cuisine will still be served with the same great customer service our guests have come to expect.

5. Will Konavore Rewards loyalty program and Gift Cards still be valid?

Yes, all gift cards are available for redemption and the Konavore program continue to provide uninterrupted benefits to our loyal customer base.

6. Where can I find more information?

You can find information on the sale process at <https://dm.epiq11.com/konagrill> and 855-424-7676.